



# SPECWORK

**Knowledge for Creating & Sustaining the Built Environment**  
CSINet - Home of The Construction Specifications Institute

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## MISSION OF CSI:

**“Advance the process of creating and sustaining the built environment.”**

“CSI is a national association dedicated to creating standards and formats to improve construction documents and projects delivery.

The organization is unique in the industry in that its members are a cross section of specifiers, architects, engineers, contractors and building materials suppliers.”

From CSI Website: csinet.org

## May 2011 Chapter Meeting

LRCESI / NAWIC - Joint Dinner Meeting

Color & Wayfinding:  
Helping Residents and Patients get from Point A to Point B

Presented by InPro Corporation

Learning Objectives

- Color, its components and the impact of lighting on color perception and differentiation
- How aging affects vision and color perception/differentiation
- Components of wayfinding
- Use of color to assist cognitively and visually impaired residents and patients in way-finding

Tuesday, May 10, 2011  
5:30 PM – 8:30 PM

Whole Hog Cafe  
2516 Cantrell Road  
Little Rock, AR

Cost: \$20 per person

Continuing Education: 1 AIA LU Hour, 1 PDH, 1 CEH, 0.1 CEU

**Deadline to register - May 6, 2011**

More details can be found at [www.csilittlerock.org](http://www.csilittlerock.org).

Reservations only contact Jerome Sorensen  
PHONE 501-374-5300 / E-MAIL JSORENSEN@WERARCH.COM

Reservation “NO SHOWS” will be billed at full price

# UALR CONSTRUCTION ENGINEERING PROGRAM INFORMATION FLYER

UALR's Construction Engineering program was approved by the Arkansas Department of Higher Education on April 30, 2010. Only 11 accredited construction engineering programs exist in the entire United States, and UALR's program is the only one in Arkansas or any surrounding state.

Construction engineering is a specialty within the broader disciplines of civil engineering and architectural engineering. UALR's program combines structural engineering with construction management, and prepares graduates to pursue licensure as Professional Engineers.

In the future, we are considering adding options that combine mechanical engineering and electrical engineering with construction management, in order to better serve the MEP design community. We anticipate that graduates of the program will be able to pursue careers with architecture/engineering design firms or with general/specialty contractors.

In addition, UALR's Construction Management program is the only four-year construction management program at a public institution in Arkansas. Over the last ten years, UALR's construction management students have won the regional student construction competition in Dallas several times, finishing ahead of student teams such as Texas A&M, the University of Oklahoma, Oklahoma State, Texas Tech, and Louisiana Tech.

Together, the two construction programs make UALR the center of construction education for a region that includes Arkansas, Texas, Oklahoma, Kansas, Missouri, Tennessee, Mississippi, Louisiana, and beyond.

Details about our two construction programs are available on the web at:  
[www.ualr.edu/constructionmanagement](http://www.ualr.edu/constructionmanagement)

Please feel free to contact Nickolas S. Jovanovic, Ph.D., P.E., M.ASCE, Associate Professor and Coordinator of Construction Engineering, University of Arkansas at Little Rock, Department of Construction Management, 501.569.8226, [nsjovanovic@ualr.edu](mailto:nsjovanovic@ualr.edu) for questions.

**WITTENBERG DELONY & DAVIDSON ARCHITECTS**



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[davidr@wddarchitects.com](mailto:davidr@wddarchitects.com) | [www.wddarchitects.com](http://www.wddarchitects.com)

Construction SpecWork is the monthly newsletter of the Little Rock Chapter of the Construction Specifications Institute, Inc. Opinions and advertising expressed in the newsletter are those of the contributors and do not necessarily reflect the opinions, policies or practices of the Construction Specifications Institute or the Little Rock Chapter. The newsletter is funded, in part, by the sponsors listed within this newsletter. *Laura Kirk, Editor*

# PRESIDENT'S MESSAGE

Lori Tanner, CDT



We had a great turnout at the April Chapter Meeting. The Seminar was conducted by Doyle Phillips, an Estimator with Baldwin and Shell and a member of the CSI. The Seminar was called "11th Hour Bid". We competed in two teams and Team XYZ Construction won the competition. It was a great meeting.

You should have received a flyer about the Spring Member's Event. Please make plans to attend. It will be a lot of fun.

Our May Meeting will be a Joint Meeting with NAWIC at Whole Hot Cafe for Dinner and we will be learning about "Color and Wayfinding". Should be an interesting topic. Make plans to attend.

Check out this newsletter for the 2011-2012 Officers and congratulate them for taking a leadership role in the chapter.

Check out the next newsletter where you will see reports of the members who attended the Region Conference in Mobile.

Please keep in your thoughts about your fellow CSI members in the Gulf States Region who have been affected by the recent tornadoes.

Check out the flyer in this newsletter for the Region Leadership Conference which will be August 12-13 in Nashville. Please make plans to attend this Conference. If you have been elected to hold a leadership role in the chapter, would like to consider a leadership role in the chapter, or would like to experience to attend a conference, please make plans to attend this event.

Also, it is getting close to Awards time. Be thinking about nominations for your fellow members for Chapter awards. Contact Jan Sanders, Awards Chair, for any questions. See you at the May Meeting at Whole Hog Cafe.

Sincerely,

Lori Tanner, CSI, CDT  
LRCSI Chapter President 2010-2011



KAY YOUNG CSI, CDT  
*Sales*

Little Rock, AR  
501-912-8534  
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800-283-5020

The Construction Specifications Institute is a nationwide non-profit technical organization dedicated to the improvement of specifications and building practices in the construction industry through service, education and research. Founded in 1948, CSI provides a forum for architects, engineers, specification writers, contractors, suppliers and others in our industry. Membership is open to all who are involved in the built environment. Please contact Chapter membership Chairman, Kay Young, 501-912-8534; e-mail kayyoung3@sbcglobal.net, or any chapter officer listed on the "Officer, Directors and Committee Chairs" page of this newsletter.

CSI lapel pins can be purchased for \$10 at regular Monthly meetings.

# CURMUDGEON'S CORNER

## Let Bylaws be Bygones

by Sheldon Wolfe, RA, FCSI, CCS, CCCA CCCA

Oh, if only! CSI's members approved amendments to the Institute bylaws twice in the last few years, and each time, those amendments required changes to region and chapter bylaws. Are we done now?

The answer will depend on how we want CSI to change. The Institute board may recommend that the bylaws be amended, as happened in 2006 when the board proposed changes intended to improve our governance process. Members also may propose changes; this year's amendment was the result of member requests to have a single type of full membership.

I suspect most members have not read their chapter, region, or Institute bylaws. Until I became a chapter president in 2001, I gave them little attention myself; I figured they were someone else's problem. The general reluctance even to look at bylaws is not surprising. Written in the legalese we all love to hate, their very appearance is intimidating, and it seems they are discussed only at board meetings, and then only when required to try to solve a difficult problem.

Let's take a look at bylaws, and see if we can dispel the mystique that surrounds them. I doubt we'll get to the point that you love them, but at least you should be able to say bylaws without a shudder.

Warning! Before we go on I must tell you - I am not an attorney, nor do I claim to be an expert on these issues. My comments are based on my last several years' experience on chapter, region, and Institute boards. Read at your own risk; past results do not guarantee future performance.

However, I am fortunate to have worked with members who are well versed in these matters, and, because I had to work with bylaws and with Robert's rules myself, I took the time to try to understand them. Although I wouldn't recommend them as light reading, they aren't really all that bad if you understand a few principles, and look at the big picture.

Corporations and organizations recognized by government agencies typically have a few basic documents that describe what they are and what their purpose is - articles of incorporation, bylaws, and policies or standing rules. In that order, each becomes more specific, and easier to change.

The foundation lies in the articles of incorporation. This document, especially for non-profit organizations, can be brief, stating the name of the organization, its general purpose, its home address, the names of those forming the organization, and a few other items of information. Many articles of incorporation refer to the organization's bylaws, which are used to provide more detail. Most states have specific requirements for articles of incorporation, and offer standard forms to simplify the process of incorporation.

According to Robert's Rules of Order, bylaws "should include all the rules that are of such importance that they cannot be changed in any way without previous notice..." In their simplest form, they need do only a few things: define the makeup of the board of directors, describe the duties and powers of the officers, explain the procedures for calling meetings, define a quorum, and explain how to amend the bylaws. Bylaws usually defer further operational requirements to policies, standing rules, or an operating guide.

Policies govern matters that do not change the rights or responsibilities stated in the bylaws. For example, bylaws may require an annual meeting of the membership, and policy will state the specific date. Many things need not, or should not, be covered either in bylaws or in policy; the specific time of the annual meeting could be decided each year, based on availability of facilities.

As another example, bylaws may authorize the board to create committees, then allow policy to identify standing committees, what committee membership requirements are, and what those committees are to do.

Institute Secretary Sheryl Dodd-Hansen suggests thinking of these documents in terms we are more familiar with: the bylaws are the conditions of the contract, and the policy manual is the general requirements. The bylaws define the entities involved, their rights, and responsibilities; policies define the requirements for day-to-day operation of the organization.

In most cases, it is relatively difficult to amend bylaws, but easier to change policies. This helps ensure stability and continuity of the organization, but allows the board to act quickly to make policies fit changing conditions.

My experience tells me that the best bylaws are those that don't go beyond setting the ground rules. Apparently, it's tempting to expand bylaws with well-meaning requirements; often, these things sound good at the time, but later become obstacles that must be changed by amendment. Each provision should be evaluated to determine if it truly is essential in the long term, or if it is something better left to policy where it can be modified as needed. Is it necessary to state a specific date for an event? Some deadlines may be necessary, but before including a date in the bylaws, consider that an amendment will be necessary to change it. Does it make sense to have non-voting members on the board, or to require the presence of someone who is not a member of the board? Board members who are not able to vote may take their responsibilities less seriously, and a board is free to seek input from anyone, even if they are not board members.

Is it unusual to change bylaws? Well-written bylaws may not change for a long time, requiring amendment only in response to significant changes. Even though amendment is not a quick or easy process, bylaws should be changed when they no longer meet the needs of the organization. When change is necessary, begin by explaining the reasons for the revision, and leave the bylaws discussion for later. Members who understand why a change is necessary will find it easier to consider the uninviting text of the bylaws.

Although bylaws may not require change for many years, annual review of bylaws is a good idea, not only to see if there is reason to amend them, but to familiarize or re-familiarize members, especially those in leadership positions and those who aspire to leadership. Bylaws are more than a guideline; they are the rules that govern your organization, and the board is required by law to follow them.

With the recent changes in membership classification, this is a great time for all members to dust off those bylaws and learn what they say.

© 2011, Sheldon Wolfe, RA, FCSI, CCS, CCCA, CSC  
Follow me at <http://swconstructivethoughts.blogspot.com/>,  
<http://twitter.com/swolfearch>



# Upcoming Events

CSI's 13th Annual Golf Tournament - details coming soon

May 4	Board Meeting
May 10	Chapter Meeting (Joint CSI/NAWIC meeting)
May 14	1st Annual Members' Spring Day in the Sun
May 18	Awards Nominations Due
June 1	Board Meeting

## CSI Little Rock Chapter 2011-2012 Officers

President: Tim Davis, CSI, CDT  
President-Elect: Jerome Sorensen, CSI  
Vice President: Ken Hunt, CSI, RRC, RRO  
Past President: Lori Tanner, CSI, CDT  
Secretary: Billy Mathis, CSI, CDT  
Treasurer: Jonathan Lowrey, CSI, CCCA  
Director: 2 Year Professional: Bob Morris, CSI, BS, BS  
Director: 2 Year Industry: Laura Kirk, CSI  
Director: 1 Year Professional: Porter Brownlee, CSI, CCCA  
Director: 1 Year Industry: Kara White, CSI, CDT, CPC



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brook.b.nienstedt@sherwin.com www.sherwin.com

Ph: 913-381-8633 Cell: 913-226-0144 Fax: 913-381-8504

# LITTLE ROCK CSI CHAPTER

## OFFICERS, DIRECTORS AND COMMITTEE CHAIRS 2010-2011

President	Lori Tanner, CSI, CDT	501-666-6776	LTanner@tmecorp.com
President Elect	Tim Davis, CSI, CDT	501-374-8677	tdavis@baldwinshell.com
Vice-President	Jerome Sorensen, AIA, CSI, LEED AP, NCARB	501-374-5300	jsorensen @werarch.com
Past President	Cynthia Toney, CSI, CDT, LEED AP	501-372-2900	cynthia.toney@cromwell.com
Secretary	Billy Mathis, CSI, CDT	501-758-7443	bjmathis@taggarch.com
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Director: 1-Yr Ind	Mark T. Edds, CSI, CDT	501-804-7889	medds@weatherizationpartners.com
Director 1-Yr Prof	Melinda Jester, CSI, CCS	501-223-9302	mjester@lemvrw.com
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Director 2-Yr Prof	Porter Brownlee, CSI, CCCA	501-666-9401	spb3bcc@sbcglobal.net
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Board Advisor	Michelle Christen, FCSI, CCCA	501-666-6776	mchristen@tmecorp.com
<b>COMMITTEE CHAIRS</b>			
Academic Affairs	Kiem Kirkpatrick, CSI, CCCA	501-680-7738	kkirkpatrick@tmecorp.com
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Programs / Tabletops	Jerome Sorensen, AIA, CSI, LEED AP, NCARB	501-374-5300	jsorensen @werarch.com
Fundraising / Golf	Sally R Bowen, CCS, LEED AP	501-372-0272	sbrppy@sbcglobal.net
Planning	Cynthia Toney, CSI, CDT, LEED AP	501-372-2900	cynthia.toney@cromwell.com
Operating Guide			
Newsletter Editor			
Newsletter Advertising	Laura Kirk, CSI	501-224-0227	lkirk@archwaygraphic.com
Technical	Karl Hanson, CSI, CCS, CCCA	501-455-2850	Karl_Hanson@swbell.net
Website	Mark T. Edds, CSI, CDT	501-804-7889	medds@weatherizationpartners.com
Nominating	Cynthia Toney, CSI, CDT, LEED AP	501-372-2900	cynthia.toney@cromwell.com
Scholarship	Bradley McLaurin, CSI	501-374-5300	bmclaurin@werarch.com
Incorporation / Non-Profit Status	Billy Mathis, CSI CDT	501-758-7443	bjmathis@taggarch.com
Product Show	Kelly Phillips, CSI	501-376-6858	kellyp@ascohardware.net

# TECHNICAL TOPICS

by Karl Hanson, CSI, CCS, CCCA

REPRINT—NEWS RELEASE  
DATED March 17, 2011

## Code Council Seminars Introduce Construction Professionals to Major 2012 I-Codes Changes

Learn about the new I-Codes that reduce costs, facilitate new products and technologies

Every three years the International Codes published by the International Code Council are updated to improve safety and allow for new products and technologies. Changes to the 2012 International Building Code (IBC) include wind-load provisions, occupancy clarifications and removal of the requirement to measure a guard from the top of any adjacent fixed seating. Modifications in the 2012 International Residential Code (IRC) include a simplified method for wall bracing, seismic design changes for concrete footings and several changes involving sprinklers. Revisions to the 2012 International Energy Conservation Code (IECC) affect the thermal envelope, HVAC systems and electrical systems.

ICC will present a series of seminars to address 2012 I-Code changes customized to meet the needs of code officials, architects, engineers, contractors and builders. The 2012 Codes Update Training Seminars will introduce construction industry professionals to major changes in the 2012 I-Codes compared to the 2009 editions. Changes are clearly identified in course material handouts. Expert instructors discuss the reasoning for each modification and present knowledge review questions to ensure participants have a comprehensive understanding of the code changes. The 2012 I-Codes are expected to be available in May 2011.

The 2012 Codes Update Training Seminars address changes to the 2012 editions of the:

- International Building Code (IBC)
- International Residential Code (IRC)
- International Fire Code (IFC)
- International Energy Conservation Code (IECC)
- International Plumbing Code (IPC)
- International Mechanical Code (IMC)
- International Fuel Gas Code (IFGC)
- International Property Maintenance Code (IPMC)
- International Existing Building Code (IEBC)

For details about the 2012 Codes Update Training Seminars visit [www.iccsafe.org/training](http://www.iccsafe.org/training) or call 1-888-ICC-SAFE (422-7233), ext. 33818.

The International Code Council, a membership association dedicated to building safety, fire prevention and energy efficiency, develops the codes used to construct residential and commercial buildings, including homes and schools. Most U.S. cities, counties and states choose the International Codes, building safety codes developed by the International Code Council. The International Codes also serve as the basis for construction of federal properties around the world, and as a reference for many nations outside the United States.

Contact Salina Horton: 1-888-ICC-SAFE (422-7233), ext. (4284)

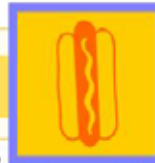
Reprinted from: International Code Council News Release dated March 17, 2011.

<http://www.iccsafe.org/newsroom/News%20Releases/NR031711-Seminars.pdf>

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**BURGERS**



**HOT DOGS**

# Little Rock Chapter, CSI

## **1ST ANNUAL MEMBERS SPRING DAY IN THE SUN**

**Location: "Youngland" aka Kay Young's  
House, 16885 Colonel Glenn  
Road, LR, AR**

*A Map will be available at LRCSI's Website soon*

**Date: Saturday, May 14, 2011**

**Time: 11:00 a.m. to 2:00 p.m.**

**Cost: FREE!!**

**Special Note: BRING LAWN CHAIRS**

YOUR BOARD OF DIRECTORS INVITES EACH CHAPTER MEMBER AND THEIR FAMILIES TO COME OUT FOR THE 1ST ANNUAL MEMBERS SPRING DAY IN THE SUN. GOOD TIMES (HORSESHOES, DARTS, GO-CARTS, AND A JUMPING HOUSE FOR THE KIDS), GOOD FOOD, FELLOWSHIP, FUN AND GAMES AWAIT ALL

PLEASE RSVP TO KAY YOUNG AT  
KAYYOUNG3@SBCGLOBAL.NET  
OR CALL (501) 912-8534



**MUCH MORE**



**COLD DRINKS**

# CONSTRUCTION SPECIFICATIONS INSTITUTE

LITTLE ROCK CHAPTER



# GOLF TOURNAMENT



13<sup>th</sup> Annual

## SPONSORSHIP OPPORTUNITIES

### Event Sponsor

\$500

Limited to three companies. Includes major signage at club house before and after tournament, hole sponsorship, verbal recognition during golf awards presentation, lunch for two company personnel, and a table top display and dinner for two at a future LRCSI chapter meeting. A 4-person golf team can be added at a discounted rate of \$300.

### Team + Hole Sponsor

\$500

4-person team plus hole sponsorship—\$550 value

### Food & Beverage Sponsor

\$300

Signage on beverage cart and at club house before and after tournament

### Hole Sponsor

\$150

## Rebsamen Golf Course

Friday, October 7, 2011

Registration: 7:00 AM

Shotgun start: 8:00 AM

For more information, contact Lori Tanner at 501.666.6776

or by email: [ltanner@tmecorp.com](mailto:ltanner@tmecorp.com)

Pay online at [www.csilittlerock.org](http://www.csilittlerock.org)

or mail form and check to:  
(payable to CSI Little Rock Chapter)

Lori Tanner  
LRCSI Golf Tournament  
c/o TME, Inc.  
5800 Evergreen Dr.  
Little Rock, AR 72205

\_\_\_\_\_  
Company Name

\_\_\_\_\_  
Contact / Phone

\_\_\_\_\_  
Address

\_\_\_\_\_  
City / State / Zip

- \_\_\_\_ Event Sponsor (\$500)
- \_\_\_\_ Event Sponsor-Add Golf Team (\$300)
- \_\_\_\_ Team + Hole Sponsor (\$500)
- \_\_\_\_ Food & Beverage Sponsor (\$300)
- \_\_\_\_ Hole Sponsor (\$150)
- \_\_\_\_ Lunch (\$15/person)

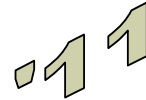
**TOTAL:** \$ \_\_\_\_\_

# CONSTRUCTION SPECIFICATIONS INSTITUTE

LITTLE ROCK CHAPTER



# GOLF TOURNAMENT



13<sup>th</sup> Annual

**Rebsamen Golf Course  
Little Rock, AR**

**Friday, October 7, 2011  
Shotgun start at 8:00 AM**

**Good Times, Fun,  
and Fellowship**

18-hole 4-person SCRAMBLE  
Registration: 7:00 AM

**Entry Fee:**

\$400 per 4-man team  
Or \$100 per person

*Teams must be paid in full prior to the day of the tournament.  
Mail checks payable to CSI Little Rock Chapter OR register & pay  
online with a credit card at [www.csilittlerock.org](http://www.csilittlerock.org).*

Includes lunch, free range balls,  
green fees, cart, and 2 drink tickets

Mulligans: \$5 each (2 max per player)  
Lunch only: \$15

Registration Deadline: Friday, September 23, 2011

**Needed:**

Sponsors, Volunteers,  
Door Prizes, Goody bag items



**Prizes**

*Gift Certificates &  
Trophies for First,  
Second, and  
Third Place*

*Longest Drive and  
Closest to the Hole  
Prizes*

*Door Prizes*

*Hole-in-one:  
\$15,000*

*Lunch Catered  
by Adams Catfish*

*For more information:*

**Lori Tanner: 501.666.6776 (voice)  
or 501.663.8888 (fax)**  
[ltanner@tme corp.com](mailto:ltanner@tme corp.com)

Register & pay online at [www.csilittlerock.org](http://www.csilittlerock.org)  
or mail form and entry fee to:

Lori Tanner  
LRCSI Golf Tournament  
c/o TME, Inc.  
5800 Evergreen Dr.  
Little Rock, AR 72205

\_\_\_\_\_  
Captain's Name / Company

\_\_\_\_\_  
Name

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**CSI 2011 GULF STATES REGION LEADERSHIP CONFERENCE**  
**Sheraton Nashville Downtown Hotel, Nashville, Tennessee**  
**Friday, August 12 – Saturday, August 13, 2011**

**ATTENDEE INFORMATION:**

Chapter \_\_\_\_\_  
 Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_  
 State & Zip \_\_\_\_\_  
 Email \_\_\_\_\_  
 Phone # \_\_\_\_\_  
 Spouse Name \_\_\_\_\_  
 Special Need \_\_\_\_\_

CONFERENCE REGISTRATION INFORMATION:	NO	PRICE	TOTAL
Conference Attendee Registration (until 7/13/11) : (includes Friday Opening Session; Friday Night Reception, Saturday Seminars and Lunch)		\$195	
Spouse Tour (10:00 AM to 12:00 Saturday) : NashTrash Tour-A Country Musical-Comedy Tour Extravaganza		\$35	
Student (includes Friday Opening Session, Friday Night Reception, Saturday Seminars and Lunch )		\$95	
Golf Outing (Friday Morning at Hermitage Golf Course includes Cart & Green Fee)		\$100	
Additional Saturday Lunch - Spouse/Guest		\$35	
Additional Friday Night Reception - Spouse/Guest		\$55	
Late Registration (after 7/13/11)		\$205	
<b>TOTAL AMOUNT = \$</b>			

**HOTEL INFORMATION**

Sheraton Nashville Downtown Hotel  
 623 Union Street  
 Nashville, Tennessee  
 615.259.2000 or 1.800.447.9825  
[www.sheraton.com/nashvilledowntown](http://www.sheraton.com/nashvilledowntown)  
 State that you are with "CSI"  
 Self parking \$20.00/day (multiple in/out OK)

All hotel reservations must be made by **7/13/11** in order to guarantee rates below.

Rates:  
 Single Occupancy: \$129  
 Double Occupancy: \$129  
 Plus Taxes

**PAYMENT INFORMATION**

Checks payable to:  
 Nashville Chapter CSI  
 Post Office Box 25267  
 Nashville, Tennessee  
 Questions?  
 Call Troy Williams at 615.324.4204  
 or email him at  
[Troy@bargecauthen.com](mailto:Troy@bargecauthen.com)

Interested in hosting a Table Top at  
our next Meeting?

Contact Jerome Sorenson

PHONE 501-374-5300

E-MAIL:  
JSORENSEN@WERARCH.COM



## MEMBERSHIP RECRUITMENT CAMPAIGN

EARN RECOGNITION.....WIN GREAT PRIZES....HELP CSI GROW!

Did you know that 79% of new members joined because someone asked them?

Make 1 phone call . Send 1 e-mail . Have 1 conversation

That's all it takes to recruit a new member and participate in CSI's Every1Counts Membership Recruitment Campaign — and you'll receive recruiter points, win great prizes and earn local and national recognition!

In the Every1Counts Membership Recruitment Campaign everyone does count. So...whether you're a product representative, an architect, a contractor, a project manager, an advisor or a student - you can participate and help CSI become a stronger advocate for you and the profession!

Take the initiative today. Recruit just 1 new member—or more!

Every member counts campaign  
[www.csinet.org/eoc](http://www.csinet.org/eoc)